

Volunteer Packet Contents



Thank you for your interest in the Therapeutic and Recreational Riding Center, Inc. (TRRC), a Premier Accredited Program through the North American Riding for the Handicapped Association.

Enclosed in you will find the forms necessary for volunteering.

Forms in Packet:

- 1. Volunteer Application
- 2. Volunteer Contract (2 pages)
- 3. Health History
- 4. Authorization for Emergency Medical Treatment
- 5. Confidentiality Agreement
- 6. Volunteer Behavior Contract
- 7. Fire Evacuation Procedure
- 8. Volunteer/Parent/Caregiver Information Sheet
- 9. Volunteer Information Sheet
- 10. Membership Application
 - Membership is optional but strongly suggested. Membership donation fees along with grants and fundraisers subsidize 50% of program services. We deeply appreciate your donation, large or small. Your membership donation will help fund scholarships, purchase/maintain equipment, equine support, maintain/upgrade facilities and bring smiles to our many riders and their families.

www.trrcmd.org

A yearly membership donation is \$35.

PLEASE READ THESE FORMS CAREFULLY and sign ALL forms. These forms must be completed and returned to TRRC before volunteering.

TRRC, Inc. is a 501(c) (3) non-profit charitable organization. In an effort to keep costs at a minimum for our riders, TRRC, Inc. depends on the volunteer efforts of riders' family and friends. The Center is always in need of volunteers to donate an hour or two (or more) each week.

Volunteers can help in many ways, depending on their interest and skills, and on the needs of the Center. Leading, sidewalking, grooming and tacking the horses; stable management, fund-raising, special events and office work all offer excellent volunteer opportunities. Training, support and social events are available. If you are interested or know anyone who might be, please contact TRRC, Inc. at 410-489-5100.

TRRC, Inc. is a Premier Accredited Program through the North American Riding for the Handicapped Association (NARHA) and is a member of the Federation of Riding for the Disabled International.

We are a smoke, alcohol and drug-free environment!



INTRODUCTION TO OUR VOLUNTEERS



You are about to experience a very rare and unique volunteer opportunity at the Therapeutic Recreational and Riding Center, Inc. (trrcmd.org) in Glenwood, Md.

Hippotherapy (Hippo is the Greek word for horse) is increasingly becoming the choice of therapy for certain Special Needs Riders who have challenging medical conditions such as Down's Syndrome, Autism, Muscular Dystrophy, Cerebral Palsy and other disorders that require therapy.

These conditions can be served effectively in our unusual clinical setting that uses horses on a farm for therapy instead of using large round balls found in a typical medical/therapy clinic.

Your role as Volunteers will sweep you into this awesome world full of new endless possibilities and successes that were not accessible to our riders in the not-too-distant past. And, your rewards as a Volunteer in this unique clinical arena will be just as endless and successful.

You will be working closely with our Special Needs Riders and their Therapists/Instructors as a critical team member who helps them through the tough exercises they must complete so they can make the kind of progress that only Hippotherapy can offer.

Because of the confidential and sensitive nature of Hippotherapy, you will be initially required to fill out a multi-page application online and complete a short Orientation/Training procedure at our facility before engaging in this highly rewarding volunteer opportunity.

At our friendly and customer-oriented facility, it will be common for you to find yourself making many new friends with the Riding Center Staff, Therapists and most importantly with our lovable horses.

You will be guided on the confidential ins and outs of working with Special Needs Riders and will grow an appreciation for the worthy goals of our enterprise in helping the Special Needs Community in such a fun-filled way.

In time, it will be easy for you to see why you will become part of a network of volunteers that are unlike any others and we are so grateful that you have decided to become one of ours.



Volunteer Application



GENERAL INFORMATION (print):

Volunteer:					Date of Birth:
Gender: M weight restric	I F ction of 190 poun	Height: ids. All riders agi	Weight: ree to be weighed pr	* For the health and sa ior to riding as a condition p	fety of rider, horse and staff, TRRC has a recedent to their participation.
Address:				City:	State: Zip Code:
Home Phone	e:			Cell Phone:	
Alt. Phone:			E-mail:		
Employer/So	chool:			Title/Gra	de:
Address:					
Phone:					
Parent/Lega	I Guardian/Care	giver:			
Address (if c	different than abo	ove):			
Phone:				_	
Referral Sou	ırce:			Pho	ne:
How did you	hear about the	program?			
Riding Ability	y: Beg	inner (Less than 2 y	yrs. experience)	_ Novice (2-6 yrs. experience)	Intermediate (6-12 yrs. experience)
	Adv	anced (12+ yrs.	experience)		
We request behavioral		at least 14 year	s old and able to	conduct yourself accord	ng to all TRRC rules, regulations and
Have you e	ever been char	ged with or cor	nvicted of a crime	? Y N (If yes, p	lease explain)
and federal I	tments and sner	riff's departments o any convictions	s, of this state or an s I may have had fo	y other state or federal gov	any law enforcement agency, including ernment, to the extent permitted by state ral criminal laws, including but not limited
TRRC, Inc.,		cers, employees			er, and that I expressly DO NOT authorize nation in any way to any other individual,
Signature					Date:



Volunteer Health History



(Note: this form needs 2 (two) signatures below)

Name:			DOB:
HEALTH HISTORY:	SE complete	each row	v of the columns below!
Please indicate any special needs/concerns:	Yes	No	Comments
Vision	+ +		
Hearing	+ +		-
Sensation	+ +		
Communication	+ +		
Heart	+ +		
Breathing	+		
Digestion	+++	$\overline{}$	
Circulation	+		
Emotional/Mental Health	++++		
Behavioral	++++		
Pain	++++		
Bone/Joint	++++		
Muscular	+ +		
Thinking/Cognition	+ +		
Allergies (i.e. asthma, bee sting, dust)	+ +		
Other	++++		
PHYSICAL FUNCTION (describe abilities/difficulties; PSYCHO/SOCIAL FUNCTION (describe abilities/diffi	·	·	esues grades completed, hobbies, fears, companion
animals): GOALS (i.e., Why are you applying for participation?			
To my knowledge, there is no other information a		· ★	at is pertinent to TRRC, Inc. and/or riding horses: equired Signature of 2 nd Parent/Guardian Date
TRRC's in	nsurance re	requires	s the 2 nd signature. Fact Helen Tuel, Director, TRRC, Inc.



Volunteer Contract



Volunteer's Name:	Date	of Birth:	
Parent/Guardian/Caregiver:			
Relationship:			
Address:			
City:	State:	Zip Code:	
Home Phone:	Cell Phone:		
Work Alt. Phone:			
E-Mail:			

Volunteers for the therapeutic riding program must be 14 years of age and agree to work a *minimum* of a 3-hour shift per week (unless otherwise noted) for at least 8 weeks, and attend volunteer training meetings.

<u>Absences</u>: TRRC, Inc. requires a 24-hour notice of all absences either by phone or email. Unexcused absences may lead to dismissal.

<u>Prescription Medicine</u>: All non-emergency prescription medicine should be used before arrival at TRRC, Inc. Any persons (staff, volunteer, student/camper and family visitors) needing emergency medication due to a pre-existing condition, should have this noted in file by a physician. In order for TRRC, Inc. staff to administer emergency medication, release and emergency contact forms must be filled out and on file. Parents/Guardians and adult volunteers are responsible for keeping their own files current beyond TRRC's annual update. Any emergency medication should be carried at all times and include specific directions.

<u>Medical Information & Approval for Volunteering</u>: TRRC, Inc. reserves the right to request yearly updates of medical histories and to make the final judgment of whether the applicant/volunteer is medically able to participate in equine activities.

<u>Representation</u>: Volunteer and/or Responsible Party warrant and represent that Volunteer has no disability, impairment or ailment preventing him/her from engaging in active exercise or that will be detrimental to his/her health, safety or physical condition if he/she does so engage or participate. This representation is made by the Volunteer and Responsible Party knowing that TRRC, Inc. will rely upon same representation with respect to riding or other activities offered.

<u>Dress Code</u>: Proper clothing includes long pants, and fully closed shoes are to be worn, no open-toed or open-backed shoes are allowed, and no large or dangling jewelry. TRRC, Inc. staff reserves the right to inspect and approve/disapprove gear and/or require additional gear for safety, weather and other conditions.

<u>Valuables</u>: Everyone is urged to avoid bringing valuables on the premises. TRRC, Inc., its agents or employees, shall not be liable for loss, theft or damage to personal property of riders, family members or guests.

<u>Liability</u>: Rider and/or rider's family and guests using the facilities and equipment, do so at their own risk. TRRC, Inc. shall not be liable for any damages arising from personal injuries or damages sustained in, on or about the premises. Rider and Responsible Party assume full responsibility for any injuries or damages, and do hereby and forever, release and discharge TRRC, Inc. and its owners, employees and agents, from any and all claims, demands, damages, rights or causes of action, present or future, whether the same be known or unknown, anticipated or unanticipated, resulting from or arising out of the rider's, family's, or guests' use or intended use of facilities and/or equipment.

Weight Restriction: For the health and safety of rider, horse and staff, TRRC has a weight restriction of 190 pounds. All riders agree to be weighed prior to riding as a condition precedent to their participation. Signature: _____ Volunteer, Parent or Legal Guardian Signed in presence of Center staff It is understood that photographs/videotapes are routinely made of riders, volunteers, staff members and other participants in the program. TRRC, Inc. is hereby granted permission to make use of such photos/videos in which the rider, family or quests may appear for TRRC's publications, presentations for public awareness, educational/research or other purposes. PHOTO RELEASE ___ DO NOT consent to and/or authorize the use and reproduction by TRRC, Inc. of any and all photographs and any other audio/visual materials taken of me for promotional material, educational activities, exhibitions or for any other use for the benefit of the program. Signature: _____ Date: _____ Volunteer, Parent or Legal Guardian

Signed in presence of Center staff





Authorization for Emergency Medical Treatment

Volunteer's Name:	DOB:	Phone:
Address:		
		Phone #
Preferred Medical Facility:		
Allergies to medications:		
Current medications:		
In the event of an emergency, conta	ct:	
Name:	Relationship:	Phone #:
Alt. Phone #:		
Name:	Relationship:	Phone #:
Alt. Phone #:		
treatment. This authorization includes x-ray, s saving" by the physician or emerge to be reached: Consent Signature:	surgery, hospitalization, medication, an ency personnel. This provision will onl plunteer, Parent or Legal Guardian gned in presence of Center staff	
Printed Name of Above:		Phone #
receiving services or while on the prop Parent, legal guardian or		
Non-Consent Signature:	hartes Beautis I and Occadion	Date:
	lunteer, Parent or Legal Guardian ned in presence of Center staff	
Printed Name of Above:	·	Phone #

TRRC

THERAPEUTIC AND RECREATIONAL RIDING CENTER, INC.

Confidentiality Policy and Agreement



TRRC, Inc. shall preserve the right of confidentiality for all individuals in its program. Any and all full and part-time staff, independent contractors, temporary employees, board members, volunteers, and others, shall keep confidential all medical, social, referral, personal, and financial information regarding a person and his/her family.

TRRC, Inc. recognizes that a rider of his/her family members may not have legal authority to disseminate information, whether due to age or mental capacity. As a general rule, infants and children under the age of 18 years DO NOT have legal authority to consent to disclosure. Only parents, legal guardians, or others (as defined by the state statute) have this authority. Adults with developmental disabilities are presumed legally competent to give or deny disclosure unless they have been adjudicated incompetent to make this type of health care decision. If a substitute decision-maker has been appointed, TRRC, Inc., and its representatives, must obtain specific and informed written consent from that individual.

The policy extends to all situations involving TRRC, Inc. and its clients, whether or not any information was disseminated accidentally or on purpose.

TRRC, Inc. shall not disseminate to its employees or others, knowledge of a person's medical or sensitive information unless there is a risk to others through casual contact and permission has been obtained.

TRRC, Inc. shall reserve the right to use universal precautions for all situations in which staff may be exposed to the blood of a rider. TRRC, Inc. shall act under the assumption that all riders may have a blood borne disease. Such actions do not indicate a breach of confidentiality, but rather a general policy for use in all situations in which persons are exposed to another's blood.

TRRC, Inc. shall only disclose information to outside agencies/individuals with the specific written consent of the rider/legal representative. In cases of medical emergency due to illness or injury while receiving services or while on the property of TRRC, Inc., this policy shall recognize to the required Authorization for Emergency Medical Treatment as such required written consent.

Any breach of the above confidentiality policy by staff, volunteers, and other persons will result in:

- a documented verbal warning;
- 2) a formal written reprimand;
- 3) dismissal.

Confidentiality Statement

By signing below, I certify that I understand and will observe the confidentiality policy of TRRC, Inc.

Signature	Date	Witness Signature	Date
Print Name		_	



THERAPEUTIC AND RECREATIONAL RIDING CENTER, INC. **Volunteer Behavior Contract**



THE BOTTOM PORTION MUST BE SIGNED and RETURNED TO TRRC!

At TRRC, Inc., safety is our top priority. To ensure the safety of the riders, staff and horses, we ask that you review the following guidelines with your child. Both the parent/guardian and student should sign the contract and return the bottom segment to TRRC, Inc. If the rider is an adult, we ask you to sign this as well.

- 1. Arrive 30 minutes before your lesson to allow time to find your helmet and be prepared for your lesson.
- 2. Students will wear a properly fitted ASTM/SEI approved helmet at ALL times while mounted. Helmets are the most important piece of equipment you will have. Although we do have spare helmets, we strongly recommend you purchase your own properly fitted helmet.
- 3. Students will wear shoes with a heel (preferably boots) and long pants.
- 4. Students should not mount until they are instructed to do so
- 5. We encourage the students to take responsibility for their horses. Students should (when appropriate) bring their horses to the arena. They may help groom, tack, and after their ride, untack and take out the horses if they are done. This should always be done with the permission and supervision of the staff.
- 6. NO ONE will be allowed to hurt or abuse the horses, staff, riders or fellow volunteers. Unacceptable behavior will result in early dismissal. If such behavior is not corrected, the volunteer may be asked to leave the program.
- The student agrees to listen to the instructor/therapist and follow directions.
- 8. Students are encouraged to ask questions and ask for help when needed.
- 9. No running or roughhousing in the rider support building, arena, barn and other areas where horses are present.
- 10. Touching another rider or instructor in an inappropriate manner may be grounds for removal from the program.
- 11. Please do not enter stalls without the permission of the instructor/therapist or paid staff.
- 12. When offering horses a treat, we require you to use the "carroting method" of placing the treat in a dish and slipping it under the door. Putting your hand through the bars can be dangerous as the horses may mistake your fingers for a treat. Carrots, apples and horse cookies are all welcome. No sugar cubes or candy, please - it hurts their teeth.
- 13. When in the observation room, please speak quietly and do not tap on the glass it scares the horses.
- 14. NO SMOKING, NO DRUGS (except prescription medication) and NO ALCOHOL use prior to riding.
- 15. Please be respectful of the horses, equipment and people while you are at TRRC, Inc.
- 16. HAVE FUN!!!!!

I (we) have read the above contract and agree to follow the above rules set by TRRC, Inc. I understand that failure to follow the above rules may lead to dismissal from the program.

Volunteer Signature	Date	YOUR COPY
Parent/Guardian	Date	
Cut Horo		

Cut Here

Please sign and return this portion to TRRC, Inc. If the volunteer is a minor, both the parent and child should sign the contract.

I (we) have read the above contract and agree to follow the above rules set by TRRC, Inc. I understand that failure to follow the above rules may lead to dismissal from the program.

			< <
Volunteer Signature	Date	Printed Name of Volunteer	•
Signature of Parent/Guardian	Date	TRRC'S COPY (VOL Rider Behavior Contract)	
Printed Name of Parent/Guardian	Date	,	

TRRC Since 1983

THERAPEUTIC AND RECREATIONAL RIDING CENTER, INC.



TRRC Fire Evacuation Procedure

THE BOTTOM PORTION MUST BE SIGNED and RETURNED TO TRRC!

When the FIRE ALARM sounds:

- All riders and family members must immediately and orderly exit the Rider Support Building, stalls or arena and
 proceed to the flag court at the top of the hill. Delay in exiting the building could interfere with trained staff
 assisting riders needing support, and the horses.
- Exit the building at the nearest **EXIT** (marked with the red EXIT sign and a spot light).
- All riders on the trails will dismount and remain in radio contact to await further instruction.
- Do NOT return into any building, stall or arena again for ANY REASON.
- A senior staff member has been assigned to sweep the building and assure that every single person is out of the building and all rooms are vacated. Once the building has been checked, the staff will be able to assist with the horses.
- Do NOT go into any of the riding arenas or stalls to help the staff, or to retrieve riders or horses. The staff has
 been trained on the proper emergency evacuation procedures and will join family members at the flag court. NO
 HORSES WILL BE RESCUED UNTIL ALL PEOPLE ARE SECURED SAFELY.
- Do NOT attempt to assist with the horses. They could become very unpredictable and <u>dangerous</u> with all of the activity, noise and smells. Allow only trained staff members to work with the horses.
- Do NOT drive away from TRRC when the fire alarm sounds even if you have your rider. Moving vehicles will add to the confusion and are too dangerous with all of the movement of people and horses.
- All vehicles and debris must stay clear of the fire lanes and driveway to allow access by Emergency Vehicles.
- Once the "All Clear" is given, staff, riders, and family members can proceed back to the buildings for normal
 operations.

Thank you for following these life-saving procedures to assure the safety of our loved ones, both human and animal.

By signing below, I agree to follow	w the Fire Evacuation Procedures	YOUR COPY
Rider/Guardian Signature	Date	
Cut Here		
By signing below, I agree to the F	ire Evacuation Procedures	
Rider/Guardian Signature	Date	
Printed Name of Rider		TRRC'S COPY (Fire Evacuation)





Volunteer/Parent/Caregiver Information Sheet

Thank you for choosing to volunteer at TRRC, Inc. Our primary goal at TRRC is **safety**. You can help us to keep [your child] safe by following a few simple rules:

- Remember to [have your child] wear the proper clothing: shoes with heals or boots, and long pants. Volunteers will not be allowed to work in sneakers or shorts.
- ➤ No dangling jewelry. No perfumes, as they attract bees and biting insects.
- Please do not let the student mount unless requested to do so by the instructor or therapist.
- Please do not enter stalls or allow your child, siblings, and friends to do so unless supervised by staff.
- ➤ When in the observation room, do not tap on the glass it scares the horses. Encourage children to speak, move quietly in this area strong sounds can scare the horses.
- Please no flash photography. The flash may frighten the horses. Staff will be happy to take the horse outside into better lighting if time allows.
- No dogs are allowed in or around the barn and arenas (indoors or outdoors). If you bring your dog and need to walk it, please keep it on the leash and well away from the horses and riders.
- ➤ If you see anything that might be unsafe or dangerous, such as reins that are hanging loose or someone in trouble, PLEASE notify a staff member immediately.
- ➤ We encourage all family members to be current in CPR/First Aid. The Center has an AED (Automated External Defibrillator) an oxygen tank is located with the AED. Staff is certified annually in its use.
- If there is anything you need, please do not hesitate to ask.



Therapeutic and Recreational Riding Center, Inc.



Volunteer Information Sheet

PLEASE PRINT ALL INFORMATION

Lam looking to fu	ulfill a community service commitme	ent and will volunteer fo	or 2 days or less:
	· ·		DI 2 days of less
Please explain:			
Volunteer Name: (PRINT)	: Last		
Address:	First		
(PRINT)			
	City	State	Zip
Home Phone:		Work/Alt. Phone:	
Cell Phone:		Cell Phone:	
TRRC utilizes an a			
	nutomated calling and texting service her. Indicate preferred contact numb		tions, including closure due) - maximum two please.
to inclement weat	her. Indicate preferred contact numb	ber(s) with an asterisk (*	
volunteer DOB:	her. Indicate preferred contact numb PRINT CLEARLY!	ber(s) with an asterisk (*	
Volunteer DOB: E-mail address: Printed Names of Parent(s)/Guardin	her. Indicate preferred contact number. PRINT CLEARLY! of ian(s):	per(s) with an asterisk (*	
Volunteer DOB: E-mail address: Printed Names of Parent(s)/Guardin	her. Indicate preferred contact numb PRINT CLEARLY!	per(s) with an asterisk (*	
Volunteer DOB: E-mail address: Printed Names of Parent(s)/Guardin	her. Indicate preferred contact number. PRINT CLEARLY! of ian(s):	mm/dd/yyyy Inc. 3750 Shady i) - maximum two please. Lane, Glenwood, MD 21738



Address:

Membership Application



TRRC, Inc. is a 501 (c) (3) non-profit charitable organization. We could not offer quality services without support from the community. The private donations, grants, and fundraisers subsidize 50% of program services. We deeply appreciate your donation, large or small. Your membership donation will help fund scholarships, purchase/maintain equipment, equine support, maintain/upgrade facilities, and bring smiles to our many riders and their families. I would like to become a Member. I have enclosed \$ for the membership level checked below: **Hoofprints** \$ 35 Pony under \$100 Mustang \$100 Stallion \$500 Thoroughbred \$1,000 Name: Last First Address: City Zip Code State Home Phone: Work/Alt. Phone: _____ E-mail Address: ______(PLEASE PRINT) Parents/Guardians: _____ My employer has a matching gift program: Y _____ N ____ (If yes, please forward a copy of the policy) I am a Federal Employee (The CFC Campaign accepts TRRC, Inc.): Y _____ N _____ Please fill in below if this is a gift membership: Name: First Last

City

State

Zip Code